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To: Community Partners

From: Jacquelyn Johnson, President & CEO

Date: March 16, 2020

With the rapidly developing COVID-19 outbreak, Thresholds is committed to continue to provide necessary services while protecting the health and wellbeing of the individuals we serve, our staff, and the public.

To this end, we are implementing procedures meant to reduce the likelihood of the spread of the disease through face-to-face contacts with those who live in the community.

Effective immediately our group **Life Skills** activities programs will be suspended. Additionally, most **Individual CLS** services and **Respite** provision will also be suspended, excepting a few cases where health and safety needs require this service. We will follow the recommendations of local, state and national health authorities regarding reopening these services.

Thresholds' **Residential** programs will remain open. However, we will comply with Governor Witmer's Executive Order 2020-6 that imposes temporary restrictions on entry into health care facilities, residential care facilities, congregate care facilities, and juvenile justice facilities. This means that visitors will not be allowed to enter our residential homes unless they are essential for care.

Additionally, the Governor's order requires these facilities to assess for COVID-19 symptoms and risk factors for all individuals not under their care who are seeking entry into their facilities. The facilities must deny entry to any individual with these symptoms or risk factors. These restrictions will remain in place until April 5, 2020 at 5:00pm. During that time, the order encourages the affected facilities to use electronic communication platforms to facilitate visitations with individuals under their care.

At this time and pending further direction from state and federal officials, Thresholds **Offices** will remain open for regular business hours with some additional preventative measures in place.

Thank you for your understanding as we attempt to make the best decision for everyone's safety and wellbeing.

Please don't hesitate to contact me if you have concerns or questions.